A hand holding a silver stethoscope is the central focus on the left side of the slide. The background features a blurred image of a person's face and several overlapping, semi-transparent white circles that create a sense of depth and focus.

Communication Needs Assessment (CNA)



Alicia D.D. Spoor, Au.D.
AuDaCity 2018



Disclosures

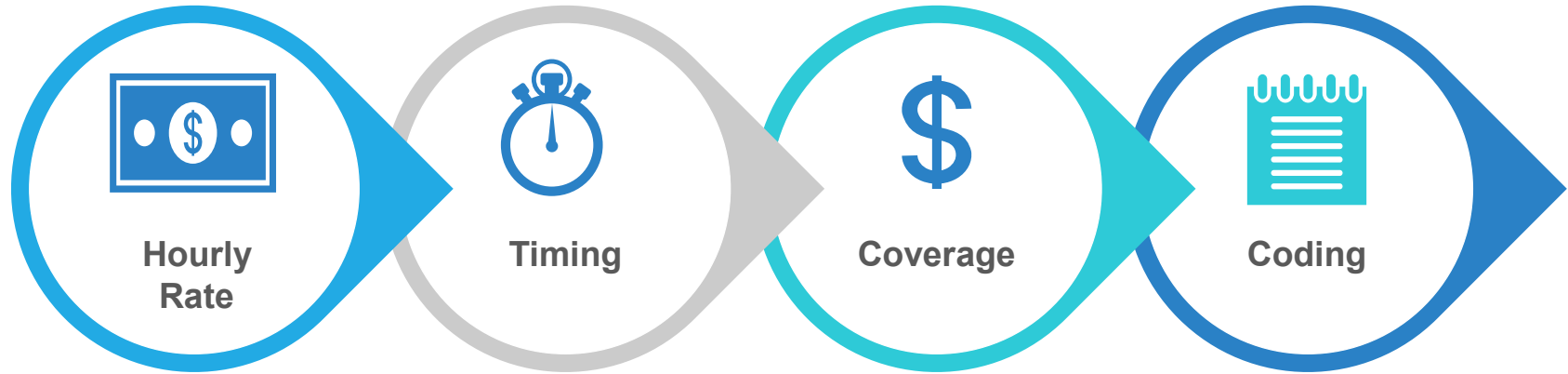
Financial:

- Owner, Designer Audiology
- Adjunct Professor, Gallaudet University

Non-Financial:

- President, Academy of Doctors of Audiology (ADA)
- Legislative Chair, Maryland Academy of Audiology (MAA)
- Representative, Audiology Quality Consortium (AQC)
- Advisory Board Member, Osbourne College of Audiology, Salus University
- Member, ZPower Advisory Board

Payment and Coding



**Hourly
Rate**

Timing

Coverage

Coding

Break-Even plus Profit

Determine Break-Even
cost.

Determine Break-Even
plus Profit cost.

Appointment Times

Assign each test an
appointment time:

- Individually;
- As one appointment.

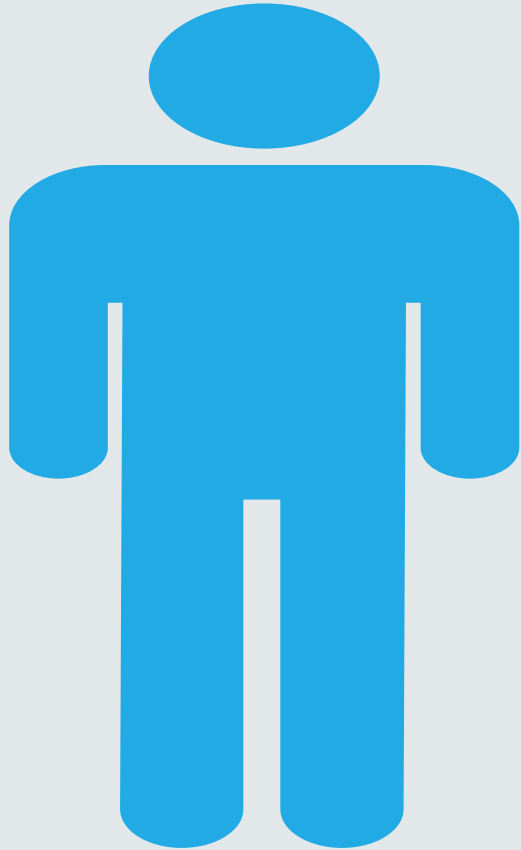
Reimbursement

Payment to come from
either:

- Insurance, or
- Patient.

Coding

92590
92591
V5010
92626



Evaluate the Entire Body

Cognition/Memory

Ears

Eyes

Medications

Balance/Gait

Dexterity

Lifestyle

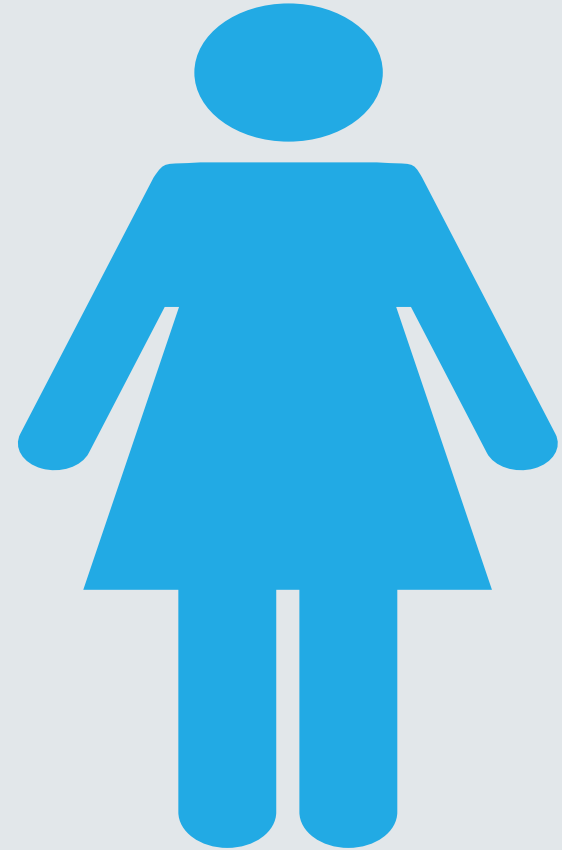
Evaluate all Situations

Face to Face

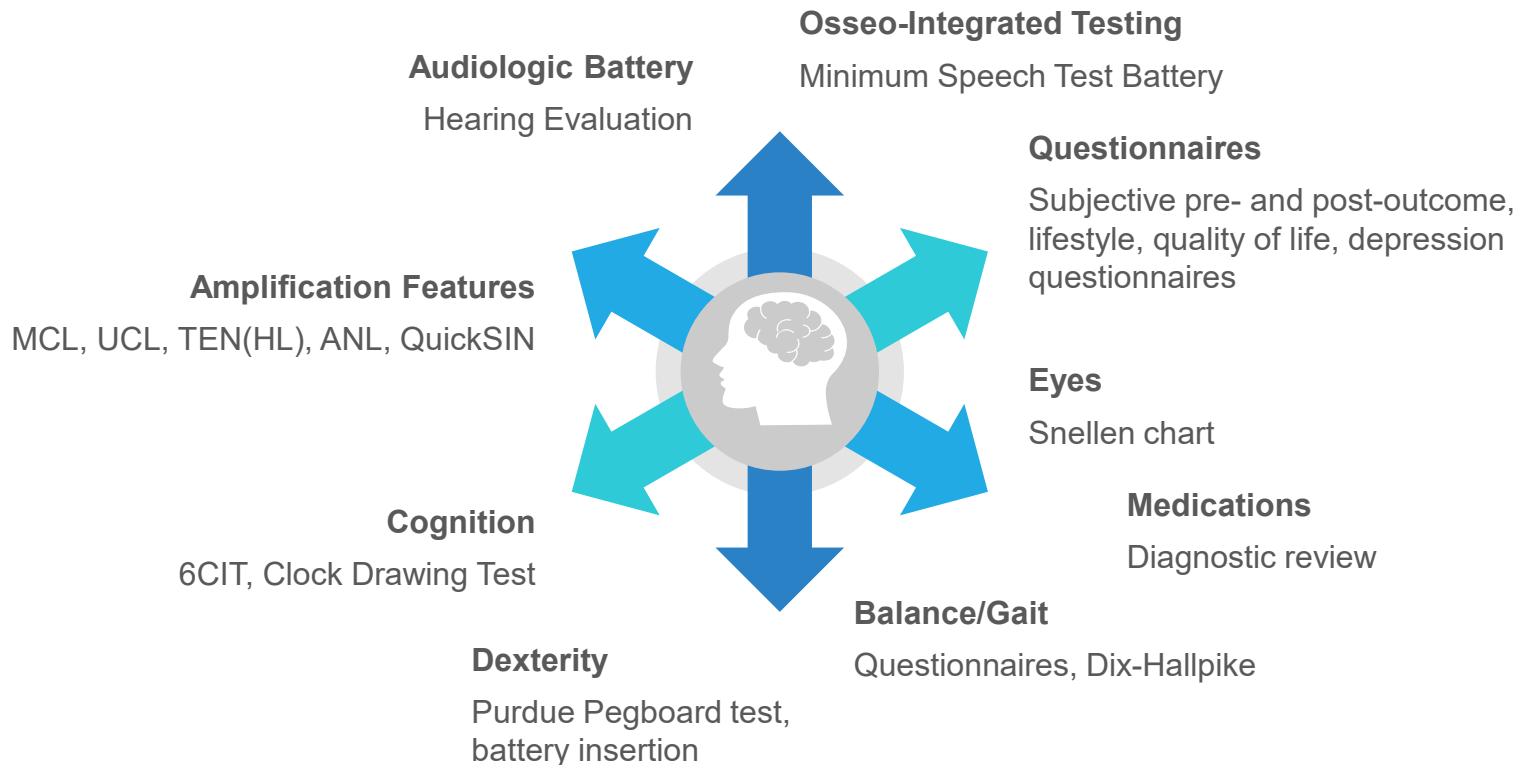
Telecommunications

Alerting

Media



Testing Protocol*



* Not all encompassing

Recommendations



	PSAPs	Smartphone Apps	Television	Media	Hearing Protection	Therapy
	Hearing Aids	Tinnitus Maskers	Telephone	Alerting Devices	Aural Rehabilitation	Financing
	BAHA	Features	Captioned Telephone	Professional Referrals	Cerumen Management	
	Cochlear Implants	Rechargeable Batteries	Smartphone	Communication Strategies	Support Groups	

Single or Multiple Device

Sometimes the patients need a system, not a device. Make the recommendations needed for the best outcome.

Provide Options

Ensure the patient can take action, no matter what.

4 system rule:

1. Gold Standard;
2. Second, less costly option;
3. Assistive device option; and
4. Minimal/No cost option.

Conclusion

Readings

Compton-Conley, C. (2015, Jul/August). Best Practices in Hearing Enhancement. Hearing Loss Magazine, 9-13.

Compton-Conley, C. (2015). Needs Assessment for Hearing Enhancement, Academy of Doctors of Audiology Convention, Washington, D.C., November 13.

Sweetow, R. W. (2007). Instead of a hearing aid evaluation, let's assess functional communication ability. The Hearing Journal,60,(9), 26-31.

Tests

6CIT: <http://dementia.ie/images/uploads/site-images/16-6CIT.pdf>

ANL: <http://www.frye.com/wp/anl/>

Clock Drawing Test: <https://www.verywellhealth.com/the-clock-drawing-test-98619>

MSTB: Advanced Bionics, Cochlear Americas, Med-El Corp.

QuickSIN:
https://www.etymotic.com/downloads/dl/file/id/259/product/159/quicksin_user_manual.pdf

Purdue Pegboard Test:
<http://lafayetteevaluation.com/products/purdue-pegboard>

TEN(HL):
<http://hearing.psychol.cam.ac.uk/dead/TENCD.html>



Alicia D.D. Spoor, Au.D.
Alicia.Spoor@gmail.com

Thank you

AuDaCITY 2018

